

Mondial Assistance em Portugal assegura Carteira da Real Seguros

A Real Seguros estabeleceu uma parceria com a Mondial Assistance para assegurar a gestão da assistência complementar em diversos produtos, a qual envolve uma carteira de cerca de 160 mil Clientes. Com esta parceria, a Mondial Assistance Portugal reforça a sua posição no mercado nacional, assegurando todo o processo de regularização do sinistro, desde a recepção da participação até à reparação dos danos.

A Real Seguros é uma seguradora com significativos índices de crescimento nos últimos anos, facto que põe à prova a capacidade da Mondial Assistance de acompanhar o crescimento dos seus Clientes.

A Mondial Assistance demonstra, com esta selecção, a sua capacidade em criar e implementar soluções empresariais, das mais simples às mais complexas.

Esta parceria abrange a prestação dos serviços de assistência para os seguintes produtos Real Seguros:

- Automóvel;
- Multi Riscos Habitação;
- Multi Estabelecimentos;
- Multi Riscos Condomínio;
- Embarcações de Recreio;
- Caçadores;
- Acidentes Pessoais;
- Pet Gest;
- Viagem;
- Cartões de Crédito.

A Mondial Assistance encarrega-se de todos os trâmites necessários para que o sinistrado possa receber todos os serviços de forma personalizada e atempadamente. A Mondial Assistance, líder mundial em Assistência 24 Horas Customer Care, acrescenta a sua experiência e *know-how* neste processo, garantindo a manutenção de uma linha permanente de apoio

A parceria, agora formalmente anunciada, teve o início em Janeiro de 2008.

Mondial Assistance Group: *an intervention every 3 seconds, anywhere in the world.*

Worldwide leader in assistance, travel insurance and personal services, today Mondial Assistance Group counts nearly 8,550 staff members speaking over 40 languages. They work throughout the world in collaboration with a network of 400,000 service providers and 240 correspondents. 250 million people, or 4% of the world population, benefit from the Group's services, which it proposes on 5 continents in over 33 countries. The Group mainly operates under its three international brands: ELVIA, Mondial Assistance and World Access.

Mondial Assistance Group is a member of the Allianz Group through AGF and RAS International, each holding a 50% capital stake.

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Certain of the statements contained herein may be statements of future expectations and other forward-looking statements that are based on management's current views and assumptions and involve known and unknown risks and uncertainties which could cause actual results, performance or events to differ materially from those expressed or implied in such statements. In addition to statements which are forward-looking by reason of context, the words "may, will, should, expects, plans, intends, anticipates, believes, estimates, predicts, potential, or continue" and similar expressions identify forward-looking statements. Actual results, performance or events may differ materially from those in such statements due to, without limitation, (i) general economic conditions, including in particular economic conditions in the Allianz Group's core business and core markets, (ii) performance of financial markets, including emerging markets, (iii) the frequency and severity of insured loss events, (iv) mortality and morbidity levels and trends, (v) persistency levels, (vi) interest rate levels, (vii) currency exchange rates including the Euro - U.S. Dollar exchange rate, (viii) changing levels of competition, (ix) changes in laws and regulations, including monetary convergence and the European Monetary Union, (x) changes in the policies of central banks and/or foreign governments, (xi) the impact of acquisitions (e.g. Dresdner Bank), including related integration issues, and (xii) general competitive factors, in each

case on a local, regional, national and/or global basis. Many of these factors may be more likely to occur, or more pronounced, as a result of the event on, and following, September 11th, 2001.